The French approach to energy poverty: a mix of tools to tackle a multifaceted phenomenon

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Introduction

- Energy poverty in France \rightarrow public awareness for over a decade
- A mix of tools has been developed to address energy poverty
 - Social tariffs for electricity & gas \rightarrow replaced since 2018 by an energy cheque
 - Energy efficiency measures, from small improvements to whole building renovations
 - Identification tools to find the households
- But energy poverty is still hard to assess precisely & the number of beneficiaries of measures remains too low in comparison with what is needed

Outline of the presentation

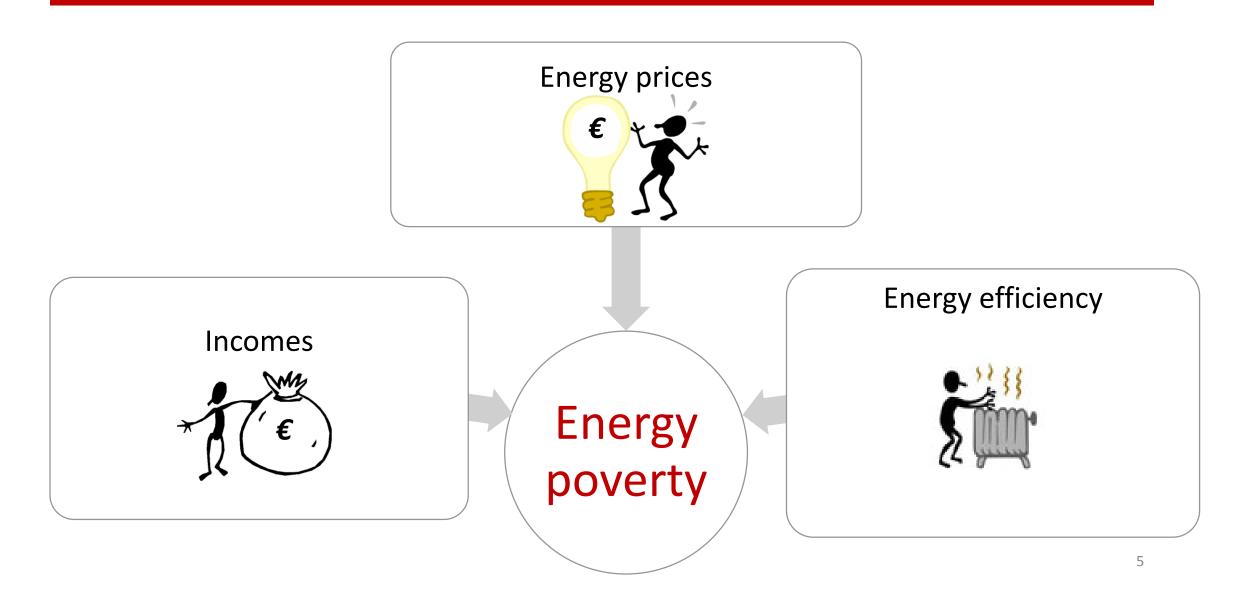
- 1. Energy poverty in France: what do we know?
 - Quantification
 - Household profiles
- 2. Main French public policies in the energy poverty field
 - The energy cheque
 - The thermal renovation programme "Habiter mieux" (= living better)
 - The white certificates system

3. Finding the energy poor

1. Energy poverty in France:

what do we know?

Factors contributing to energy poverty (EP)



Factors contributing to energy poverty (EP)

Energy supply conditions, including access to energy, possibility to choose among alternative fuels, to switch supplier, payment methods and protections of vulnerable consumers

The **resources** & **other characteristics** of the household (all vulnerability factors including income, household composition, age, health status)

Energy poverty Energy needs of the home and insulation, heating equipment & characteristics of appliances. The possibility to insulate & to change heating equipment characteristics, including fuel used for heating

EP in France: what are we talking about?

- The official definition (2010) of "energy precariousness" is vague
- Data sources for the measurement of energy poverty
 - National housing surveys (every 5-7 years, the last one in 2013-14, over 27000 homes in metropolitan France)
 → but limited data on EP
 - PHEBUS survey (realised once in 2013, 2356 households) → focus on energy performances of homes

- Several methods have been tested to quantify the problem
 - 10 percent of <u>actual</u> expenses (different from UK approach)
 - Cold homes (subjective, during 24 hrs)
 - LIHC
 - transformed into Low-income-high expenses ie. based on actual expenses
 - Per square meter of home
 - Different from England & Hills
 - Consequence: people living in smaller homes and large families are more represented
 - Inclusion of transport (2015)
 - Modelling energy needs (planned)

Energy poverty measurements in France: the housing survey of 2013-14 (ONPE, 2016)

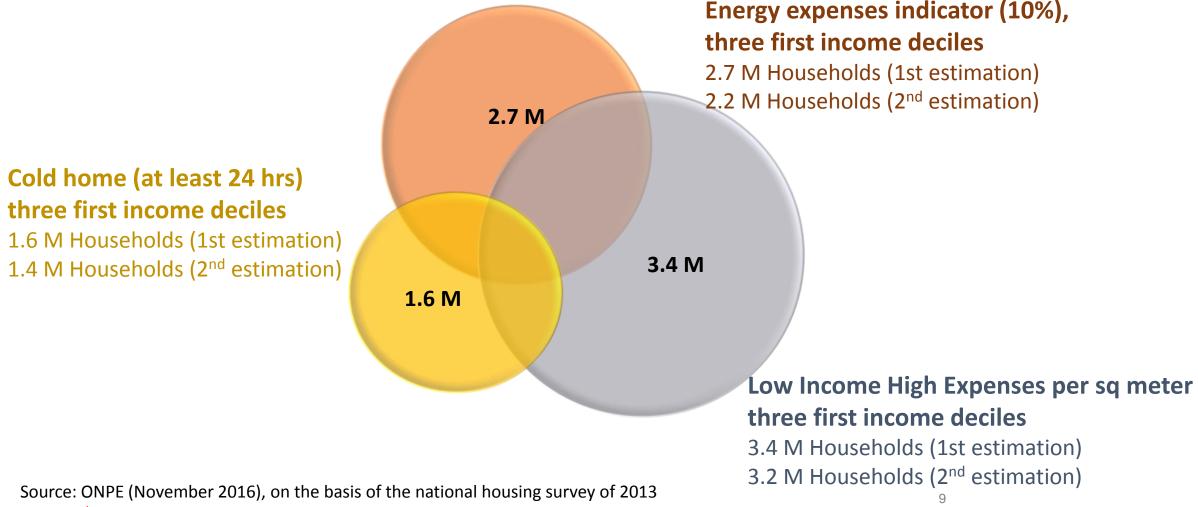
Indicator	% of Households	Number of Households	Number of people	Persons per Household	Evolution of EP Households 2006-2013	Evolution of EP people 2006-2013
Energy expenses indicator (10%)	10.4%	2.8 M	5.5 M	1.94	27%	38%
Low Income High Expenses per sq. meter	13.9%	3.8 M	8.5M	2.25	19%	15%
Low Income High Expenses per cons. Unit	10.3%	2.8 M	5.1 M	1.81	8%	2%
Cold home (at least 24 hrs)	6%	1.6 M	4.1 M	2.51	14%	17%

All data for the three first income deciles

Source: ONPE (2016), on the basis of the national housing survey of 2013-14

Types of energy poverty related difficulties

A total of 5,6 millions of households (the "envelope") in the 1st estimation The "core": 1 million households (Cold home + at least one other form of EP) in the 1st estimation



Nota: 2nd estimation based on revised income estimations from National Statistics Office

EP measurements in France: the PHEBUS survey of 2013 (source: Belaid, 2018)

• Estimation of energy poverty

- Method: LIHC per m² for the income deciles D1-D3
- **12.1 % of French households** are energy poor (3.18 million households)
- "fuel poverty gap" = 672 € on average

Source: Belaid (2018) <u>"Exposure and risk to fuel</u> poverty in France: examining the extent of the fuel precariousness and its salient determinants", Energy Policy

• Profiles of energy poor households (clusters)

- 1. foreign family, employed, living in collective housing, collective heating (24% of sample)
- 2. single person, retired, tenant, living in collective housing, small flat (23% of sample)
- 3. family in individual housing, individual central heating, gas (32% of sample)
- 4. homeowner in individual housing, large size of home, rural area, oil heating (21% of sample)

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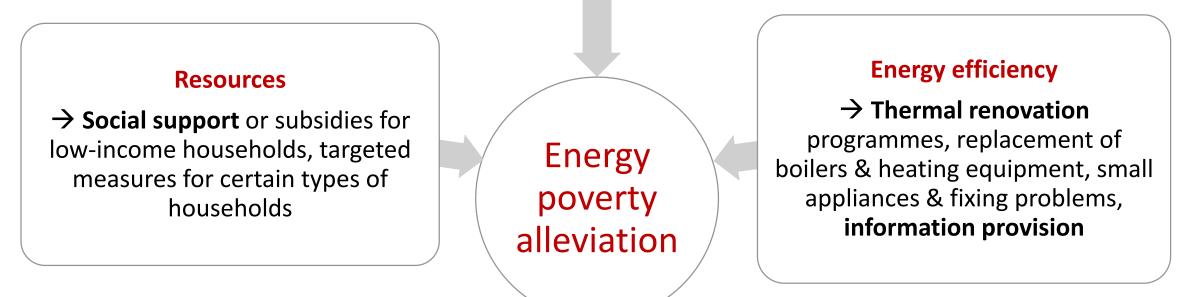
2. Main French public policies

in the energy poverty field

Levers for energy poverty alleviation

Energy supply conditions

→ Improving access to various energy sources, enabling choice of suppliers and payment methods, protections against disconnection,...



And practical difficulties

Energy supply conditions, but also Information & capacity of consumers to make better choices

Resources, but also Uptake of assistance schemes "I'm not complaining"

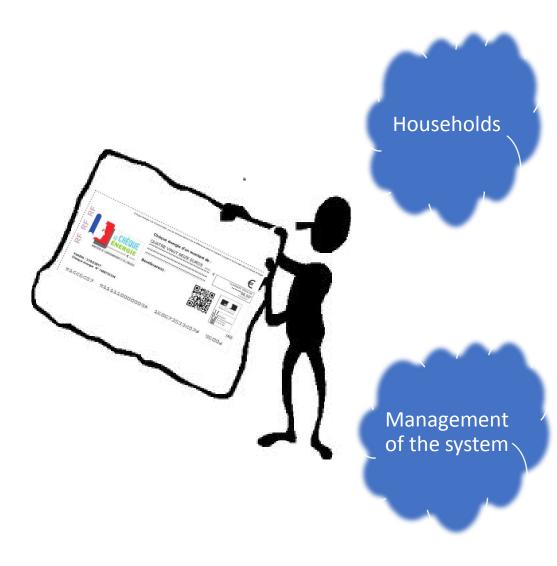
Energy poverty alleviation Energy efficiency, but also Finding the energy poor Uptake of energy efficiency measures

The energy cheque

- To be launched in spring 2018
- Replaces social tariffs for electricity & gas
- Allows payment of energy bills
 - All types of energy bills
 - And / or works of improvement of environmental quality of homes or energy saving measures
- 36 € 227 € per year (average = 150 €), depending on
 - Household composition
 - Income per consumption unit (income threshold = 7,700 € per consumption unit)
- Financing
 - A contribution paid by electricity and gas consumers through their bills
 - The state budget



Energy cheque: first lessons from four Departments



(+) more beneficiaries
(+) consumers with all types of heating energy
(+) amount of subsidy is clear
(+) flexible use
(?) learning how to use cheque
(?) uptake (78%)
(-) level of subsidy still insufficient

(+) attribution criteria easier than for social tariffs
(+) better coverage for people with lowest incomes
(?) electricity & gas suppliers do not automatically know the beneficiaries → potential impact on customer protections
(?) management costs

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The thermal renovation programme Habiter Mieux ("Living Better")

- Comprehensive renovations of homes of low incomes households
- Renovation measures financed through
 - A dedicated fund
 - Plus classical ANAH funds
 - Plus energy suppliers (white certificates)
- Follow-up of renovations projects over their whole duration
- Initial goal 300,000 homes (2011 2017), 250,000 realised
- From 2018 on: 75,000 / year.



"Do not let the cold install inside hour home" (ANAH communication campaign) 16

Evolutions of Habiter Mieux

homeownerslivinginsinglefamily

homes, comprehensive renovation

2013

Launch of "Habiter Mieuw 7

2011

Enlargement of the programme to new

beneficiaries: Income thresholds

increased: Landlords: Homeowners in

multi-family and multi-owner buildings



New offer for low income homeowners 7

rocedures

New collective offer for fragile buildings

renovation

2017

with multiple owners whole building

2018

Partial renovation works + simplification of

Habiter Mieux in practice

7.5 million homes

considered as highly energy inefficient



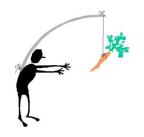
- 250,000 renovations realised → implementing renovations has been more difficult than expected
- Complementary financing for Habiter Mieux renovations
 - Until 2018: zero-interest loan (Eco-PTZ) up to 30000€ for 10 years
 - Microcredit (maximum amount: between 10 000 and 15 000 € for 8 to 10 years) at zero interest
- A special "Energy Poverty" obligation in the white certificates system
 - 150 TWh cumac for energy poverty in 2016-2017.
 - Adds to 700 TWhc energy saving obligations for 2015-2017
 - For 2018-2020: total obligation of 1600 TWhc (including 400 TWhc for the energy poor)

EP alleviation measures financed by white certificates system

- "Standardised operations" (87%) including
 - Insulation of roofs (26.4%)
 - Distribution of efficient lighting appliances (23.7%)
- Social landlords & Anah (12%)
- Plus small specific programmes in relation with households

- Slime → identification of energy poor households & orientation towards most appropriate schemes
- Toits d'abord → renovation programme of Fondation Abbé Pierre (NGO)
- Pacte Energie Solidarité → insulation of roofs for 1 € for low-income households
- MAGE → measurement of energy consumptions & possibility of "energy coaching"
- Wimoov → affordable mobility for vulnerable populations
- Training of postmen to realise energy diagnoses

Many other instruments & stakeholders at national & local levels



National instruments

- Financial assistance for consumers with payment difficulties (FSL)
- Tax credits for renovations



• Local instruments

- Municipal subsidies for energy poor households
- Funds for energy efficiency improvements
- Local renovation programmes, ...



• Stakeholders & governance

- At different levels of the state + specialised public administrations (Ademe, Anah)
- Associations dealing with energy efficiency issues (EIE), housing information (ADIL), housing renovation (Soliha)
- Certification of renovation professionals (RGE)
- Professional networks of energy poverty specialists (RAPPEL), of the construction sector (Plan Bâtiment Durable)

3. Finding the energy poor

Finding the energy poor is a task in itself

Example of identification shoot
identification sheet
Date :
L'occupant du logement
Nom: <i>M. ou Mme</i> Prénom :
Téléphone :
Adresse :
Locataire parc privé Locataire parc public Propriétaire Autre (préciser) :
Le logement
Type de logement : Collectif Maison individuelle Nombre de pièces : chambre T1 T3 T4 Le logement est-il suffisamment chauffé ? Ou parfaitement Non pas tout à fait Non pas du tout Etat du logement : Bon état Etat moyen Dégradé Suspicion de logement insalubre <u>non connu</u> des services hygiènes ou sociaux ? Oui Nombre de personnes occupant le logement : Nombre de personnes occupant le logement :
Le mode de chauffage
Type de chauffage : Collectif Individuel Pas de chauffage fixe Energie de chauffage : Electricité Gaz Autre (préciser) : Utilisation d'un chauffage d'appoint : Oui Non Montant de la dépense <u>annuelle</u> en énergie : Moins de 250 € 250€ à 500 € 500 € à 1000€ 1000€ à 1500€ 1500€ à 2000€ Plus de 2000 € Le ménage bénéficie-t-il ou a-t-il déjà bénéficié d'une aide au paiement de ses factures d'énergie ? Oui Non

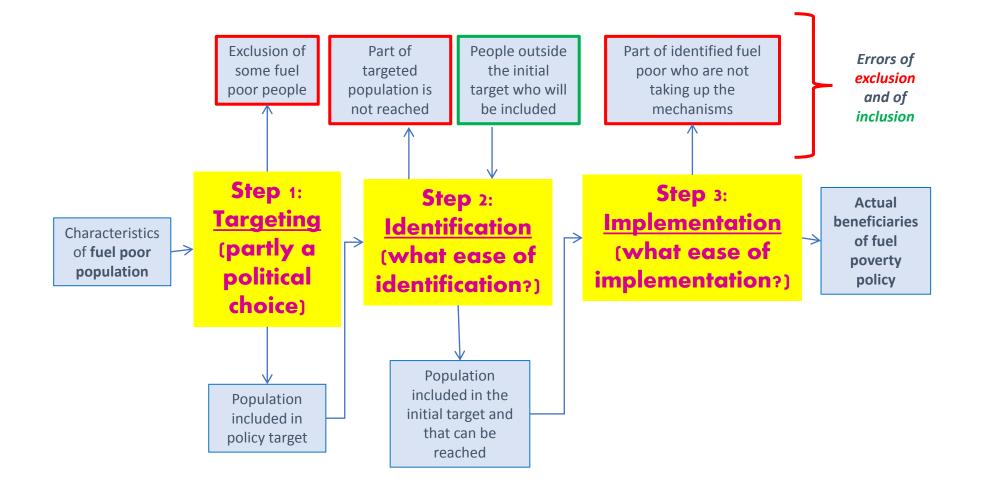
Main difficulties

- Many do not know they are energy poor, do not ask to be helped, face multiple difficulties, are hiding and do not want to be contacted
- No databases of the energy poor available
- It is not enough to tell people that they can get help
 → a long process

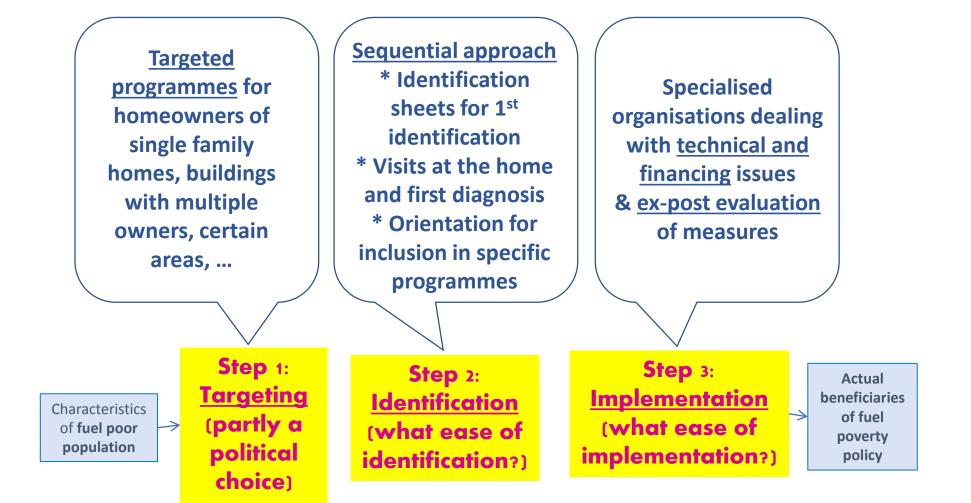
Examples of collective initiatives

- Slime → a framework for public authorities who want to identify the energy poor and propose them a bundle of solutions
- Initiatives of social centres at the municipal level (CCAS)

The process is intrinsically difficult



Instruments have been set up at each stage



Concluding remarks

- Measuring energy poverty is a challenging task and involves choices
- Finding the energy poor is a task in itself and requires significant efforts
- Design of EP alleviation tools matters → they should not only benefit the better informed energy poor and those with the highest capabilities
- We still need to **find methods to allow the "massification"** of energy poverty alleviation measures

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